198, ⁸⁹⁹ we seek specific comment on how we might "further reduce the information collection burden for small business concerns with fewer than 25 employees."

F. Accessible Formats

365. To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Contact the FCC to request reasonable accommodations for filing comments (accessible format documents, sign language interpreters, CART, etc.) by e-mail: FCC504@fcc.gov; phone: 202-418-0530 or TTY: 202-418-0432.

G. Congressional Review Act

366. The Commission will include a copy of this Order on Remand and Report and Order and Further Notice of Proposed Rulemaking in a report to be sent to Congress and the Government Accountability Office pursuant to the Congressional Review Act. See 5 U.S.C. § 801(a)(1)(A).

VIII. ORDERING CLAUSES

- 367. Accordingly, IT IS ORDERED that, pursuant to Sections 1–4, 201–209, 214, 218-220, 224, 251, 252, 254, 303(r), 332, 403, 502, and 503 of the Communications Act of 1934, as amended, and Sections 601 and 706 of the Telecommunications Act of 1996, 47 U.S.C. §§ 151–154, 157 nt, 201–209, 214, 218-220, 224, 251, 252, 254, 303(r), 332, 403, 502, 503, and sections 1.1, 1.411–1.429, and 1.1200–1.1216 of the Commission's rules, 47 C.F.R. §§ 1.1, 1.411–1.429, 1.1200–1.1216, the ORDER ON REMAND AND REPORT AND ORDER AND FURTHER NOTICE OF PROPOSED RULEMAKING ARE ADOPTED.
- 368. IT IS FURTHER ORDERED that Parts [__] of the Commission's rules, 47 C.F.R. § [__] are AMENDED as set forth in Appendix A hereto.
- 369. IT IS FURTHER ORDERED, in light of the opinion of the United States Court of Appeals for the District of Columbia Circuit in WorldCom v. FCC, 288 F.3d 429 (D.C. Cir. 2002), we consider our obligations met from the writ of mandamus issued in In re Core Communications, Inc. on Petition for Writ of Mandamus to the Federal Communications Commission, D.C. Cir. No. 07-1446 (decided July 8, 2008).
- 370. IT IS FURTHER ORDERED that this ORDER ON REMAND AND REPORT AND ORDER AND FURTHER NOTICE OF PROPOSED RULEMAKING shall become effective 30 days after publication of the text of a summary thereof in the Federal Register, pursuant to 47 C.F.R. §§ 1.4, 1.13, except for the information collections, which require approval by OMB under the PRA and which shall become effective after the Commission publishes a notice in the Federal Register announcing such approval and the relevant effective date(s).
- 371. IT IS FURTHER ORDERED that the Commission's Consumer & Governmental Affairs Bureau, Reference Information Center, SHALL SEND a copy of this REPORT AND ORDER AND ORDER ON REMAND, including the Final Regulatory Flexibility Analyses and Final Regulatory Flexibility Certifications, to the Chief Counsel for Advocacy of the Small Business Administration.
- 372. IT IS FURTHER ORDERED that the Commission's Consumer & Governmental Affairs Bureau, Reference Information Center, SHALL SEND a copy of this FURTHER NOTICE OF PROPOSED RULEMAKING, including the Initial Regulatory Flexibility Analyses and Initial Regulatory Flexibility Certifications, to the Chief Counsel for Advocacy of the Small Business Administration.

¹⁹⁹ See 44 U.S.C. § 3506(c)(4).

FEDERAL COMMUNICATIONS COMMISSION

Marlene H. Dortch Secretary

APPENDIX B

Narrow Universal Service Reform Proposal

In the Matter of)
High-Cost Universal Service Support) WC Docket No. 05-337
Federal-State Joint Board on Universal Service) CC Docket No. 96-45
Universal Service Contribution Methodology) WC Docket No. 06-122

REPORT AND ORDER

Adopted: [insert date] Released: [insert date]

By the Commission

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I. INTRODUCTION

- 1. In enacting the Telecommunications Act of 1996 (1996 Act), Congress sought to introduce competition into local telephone service, which traditionally was provided through regulated monopolies. Recognizing that in introducing such competition, it was threatening the implicit subsidy system that had traditionally supported universal service, it directed the Commission to reform its universal service program to make support explicit and sustainable in the face of developing competition.
- 2. The resulting development of competition and the rapid development of Internet protocol (IP)-based networks have challenged the outdated regulatory assumptions underlying our universal service programs, forcing us to reassess our existing approaches. We have seen unprecedented growth in the universal service fund, driven in significant part by increased support for competitive eligible telecommunications carriers (ETCs). The growth of competition also has eroded the universal service contribution base as the prices for interstate and international services have dropped, and, with the growth of the Internet, the very definition of interstate and international traffic has been called into question.
- 3. At the same time, universal service distributions have continued to grow to support legacy telecommunications networks. In many cases, support is used to offset the increasing revenue losses to these incumbent carriers as the gap between legacy technology and more efficient technologies has widened. Moreover, our method of distributing support even to new competitive carriers is not designed to bring those competitive choices to all Americans, but, rather, it has created incentives for multiple competitive carriers to avail themselves of "identical support" in areas where the legacy network provider receives the largest subsidies.
- 4. In short, we are spending more and more of contributors' universal service dollars, with less and less to show for it. That stops today. Today we adopt a comprehensive approach that stabilizes the universal service fund and directs universal service dollars to the most efficient provider so that Americans in rural and high-cost areas can have access to reasonably comparable services at affordable rates. First, we cap the high-cost fund, and move expeditiously to adopt a reverse auction approach to better target high-cost support to high-cost areas. Then we broaden and stabilize our universal service contribution base through equitable and non-discriminatory contributions.

II. REFORM OF HIGH-COST UNIVERSAL SERVICE SUPPORT

A. Background

5. The 1996 Act amended the Communications Act of 1934 (the Act) with respect to the provision of universal service. Congress sought to preserve and advance universal service, while at the same time opening all telecommunications markets to competition. Section 254(b) of the Act directs the Federal-State Joint Board on Universal Service (Joint Board) and the Commission to base policies for the preservation and advancement of universal service on several general principles, plus other principles that the Commission may establish. Among other things, section 254(b) directs that there should be specific,

¹ Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) (1996 Act).

² 47 U.S.C. § 254 (added by the 1996 Act).

³ 47 U.S.C. § 254.

⁴ See 47 U.S.C. § 254(b).

predictable, and sufficient federal and state universal service support mechanisms; quality services should be available at just, reasonable, and affordable rates; and access to advanced telecommunications and information services should be provided in all regions of the nation.⁵

- 6. The Commission implemented the universal service provisions of the 1996 Act in the 1997 Universal Service First Report and Order. In considering methods to determine universal service support in rural, insular, and high-cost areas, the Commission examined the use of competitive bidding, and identified several advantages of competitive bidding as a method for allocating high-cost universal service support. First, the Commission found that "a compelling reason to use competitive bidding is its potential as a market-based approach to determining universal service support, if any, for any given area." Second, "by encouraging more efficient carriers to submit bids reflecting their lower costs, another advantage of a properly structured competitive bidding system would be its ability to reduce the amount of support needed for universal service." Despite these advantages, the Commission determined that the record at the time was insufficient to support adoption of a competitive bidding mechanism. Moreover, the Commission found it unlikely that competitive bidding mechanisms would be useful at that time because there likely would be no competition in a significant number of rural, insular, or high-cost areas in the near future. The Commission, therefore, declined to adopt a competitive bidding mechanism at that time, but found that competitive bidding warranted further consideration as a potential mechanism for determining levels of high-cost support in the future.
- 7. Pursuant to section 254(e) of the Act, an entity must be designated as an ETC to receive high-cost universal service support. ETCs may be incumbent local exchange carriers (LECs), or non-incumbent LECs, which are referred to as "competitive ETCs." Under the existing high-cost support distribution mechanism, incumbent LEC ETCs receive high-cost support for their intrastate services

⁵ 47 U.S.C. § 254(b)(1), (2), (5).

⁶ See Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, 12 FCC Rcd 8776, 8780-88, paras. 1-20 (1997) (Universal Service First Report and Order) (subsequent history omitted).

⁷ Universal Service First Report and Order, 12 FCC Rcd at 8948, para. 320.

Universal Service First Report and Order, 12 FCC Rcd at 8948, para. 320 (agreeing with the Joint Board). The Commission also agreed with the Joint Board that "competitive bidding is consistent with section 254, and comports with the intent of the 1996 Act to rely on market forces and to minimize regulation." Id. at 8951, para. 325.

⁹ Universal Service First Report and Order, 12 FCC Rcd at 8948, para. 320 ("In that regard, the bidding process should also capture the efficiency gains from new technologies or improved productivity, converting them into cost savings for universal service.").

¹⁰ See Universal Service First Report and Order, 12 FCC Rcd at 8949-50, paras. 322-23. Only GTE had proposed a detailed competitive bidding plan, which it characterized as an outline rather than a final proposal. See GTE's Comments in Response to Questions, CC Docket No. 96-45, Attach. 1 (filed Aug. 2, 1996).

¹¹ See Universal Service First Report and Order, 12 FCC Rcd at 8950, para. 324.

¹² See Universal Service First Report and Order, 12 FCC Rcd at 8948, para. 320.

¹³ 47 U.S.C. § 254(e). The statutory requirements for ETC designation are set out in section 214(e) of the Act. 47 U.S.C. § 214(e).

¹⁴ See 47 C.F.R. § 54.5 ("A 'competitive eligible telecommunications carrier' is a carrier that meets the definition of 'eligible telecommunications carrier' below and does not meet the definition of an 'incumbent local exchange carrier' in § 51.5 of this chapter.").

based on their costs.¹⁵ Competitive ETCs, on the other hand, receive support for each of their lines based on the per-line support the incumbent LEC receives in the service area.¹⁶ This support to competitive ETCs is known as "identical support." The Commission's universal service high-cost support rules do not distinguish between primary and secondary lines; therefore, high-cost support may go to a single end user for multiple connections.¹⁷ Further, the Commission's rules may result in multiple competitors in the same high-cost area receiving identical per-line support.

- 8. High-cost support for competitive ETCs has grown rapidly over the last several years, which has placed extraordinary pressure on the federal universal service fund. In 2001, high-cost universal service support totaled approximately \$2.6 billion. By 2007, the amount of high-cost support had grown to approximately \$4.3 billion per year. In recent years, this growth has been due mostly to increased support provided to competitive ETCs, which pursuant to the identical support rule receive high-cost support based on the incumbent LEC's per-line support. Competitive ETC support, in the six years from 2001 through 2007, has grown from under \$17 million to \$1.18 billion—an annual growth rate of over 100 percent. This "funded competition" has grown significantly in a large number of rural, insular, or high-cost areas; in some study areas, more than 20 competitive ETCs currently receive support.
- 9. To address the growth in competitive ETC support, the Joint Board recommended an interim cap on the amount of high-cost support available to competitive ETCs, pending comprehensive high-cost

Non-rural incumbent LEC ETCs receive support for their intrastate supported services based on the forward-looking economic cost of providing the services. 47 C.F.R. § 54.309. Rural incumbent LEC ETCs receive support based on their loop costs, as compared to a national average. 47 C.F.R. Part 36, sbpt. F; 47 C.F.R. § 54.305. Incumbent LEC ETCs that serve study areas with 50,000 or fewer lines receive support based on their local switching costs. 47 C.F.R. § 54.301. Additionally, incumbent LEC ETCs that are subject to price cap or rate-of-return regulation receive interstate access support based on their revenue requirements. 47 C.F.R. Part 54, sbpts. J, K.

^{16 47} C.F.R. § 54.307(a).

¹⁷ See Universal Service First Report and Order, 12 FCC Rcd at 8828-30, paras, 94-96.

¹⁸ Support for the fund derives from assessments paid by providers of interstate telecommunications services and certain other providers of interstate telecommunications. See 47 C.F.R. § 54.706. Fund contributors are permitted to, and almost always do, pass those assessments though to their end-user customers. See 47 C.F.R. § 54.712. Fund assessments paid by contributors are determined by applying the quarterly contribution factor to the contributors' contribution base revenues. In the second quarter of 2007, the contribution factor reached 11.7%, which is the highest level since its inception. See Proposed Second Quarter 2007 Universal Service Contribution Factor, CC Docket No. 96-45, Public Notice, 22 FCC Rcd 5074, 5077 (OMD 2007). The contribution factor has since declined to 11.4% in the fourth quarter of 2008. Proposed Fourth Quarter 2008 Universal Service Contribution Factor, CC Docket No. 96-45, Public Notice, DA 08-2091 (OMD 2008).

¹⁹ See FCC, Universal Service Monitoring Report, tbl. 3.2 (2007) (2007 Universal Service Monitoring Report), available at http://hraunfoss.fcc.gov/edocs-public/attachmatch/DOC-279226A1.pdf.

²⁰ UNIVERSAL SERVICE ADMINISTRATIVE COMPANY, 2007 ANNUAL REPORT 43 (2007) (USAC 2007 ANNUAL REPORT), available at http://www.usac.org/_res/documents/about/pdf/usac-annual-report-2007.pdf.

²¹ 2007 Universal Service Monitoring Report at tbl. 3.2; USAC 2007 Annual Report at 45.

²² See USAC Quarterly Administrative Filings for 2008, Fourth Quarter (4Q) Appendices, HC03—Rural Study Areas with Competition—4Q2008, available at http://www.usac.org/about/governance/fcc-filings/2008/Q4/HC03%20-%20Rural%20Study%20Areas%20with%20Competition%20-%204Q2008.xls (showing 24 competitive ETCs in the study area of incumbent LEC Iowa Telecom North (study area code 351167), and 22 competitive ETCs in the study area of incumbent LEC Iowa Telecom Systems (study area code 351170)).

universal service reform. The Commission adopted this recommendation in 2008.23

- 10. For the past several years, the Joint Board and the Commission have been exploring ways to reform the Commission's high-cost program. In the most recent high-cost support comprehensive reform efforts, the Joint Board issued a recommended decision on November 20, 2007.²⁴ The Joint Board recommended that the Commission address reforms to the high-cost program and make "fundamental revisions in the structure of existing Universal Service mechanisms."²⁵ Specifically, the Joint Board recommended that the Commission should: (1) deliver high-cost support through a provider of last resort fund, a mobility fund, and a broadband fund;²⁶ (2) cap the high-cost fund at \$4.5 billion, the approximate level of 2007 high-cost support;²⁷ (3) reduce the existing funding mechanisms during a transition period;²⁸ (4) add broadband and mobility to the list of services eligible for support under section 254 of the Act;²⁹ (5) eliminate the identical support rule;³⁰ and (6) "explore the most appropriate auction mechanisms to determine high-cost universal service support."³¹
- 11. On January 29, 2008, the Commission released three notices of proposed rulemaking addressing proposals for comprehensive reform of high-cost universal service support. In the *Identical Support NPRM*, the Commission sought comment on the Commission's rules governing the amount of high-cost universal service support provided to competitive ETCs. 33 It tentatively concluded that the

²³ High-Cost Universal Service Support; Federal-State Joint Board on Universal Service, WC Docket No. 05-337, CC Docket No. 96-45, Recommended Decision, 22 FCC Rcd 8998, 8999-9001, paras. 4-7 (JB 2007) (Interim Cap Recommended Decision); High-Cost Universal Service Support; Federal-State Joint Board on Universal Service, WC Docket No. 05-337, CC Docket No. 96-45, Order, 23 FCC Rcd 8834 (2008) (Interim Cap Order). As recommended by the Joint Board, the Commission capped competitive ETC support for each state. Interim Cap Recommended Decision, 22 FCC Rcd at 9002, para. 9; Interim Cap Order, 23 FCC Rcd at 8846, paras. 26-28. The Commission set the cap at the level of support competitive ETCs were eligible to receive during March 2008. Interim Cap Order, 23 FCC Rcd at 8850, para. 38.

²⁴ High-Cost Universal Service Support; Federal-State Joint Board on Universal Service, WC Docket No. 05-337, CC Docket No. 96-45, Recommended Decision, 22 FCC Rcd 20477 (JB 2007) (Comprehensive Reform Recommended Decision).

²⁵ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20478, para. 1.

²⁶ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20480-81, para. 11.

²⁷ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20484, para. 26.

²⁸ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20484, para. 27.

²⁹ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20481-82, paras. 12-18.

³⁰ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20486, para. 35.

³¹ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20478, paras. 1-6.

³² High-Cost Universal Service Support; Federal-State Joint Board on Universal Service, WC Docket No. 05-337, CC Docket No. 96-45, Notice of Proposed Rulemaking, 23 FCC Rcd 1467 (2008) (Identical Support NPRM); High-Cost Universal Service Support; Federal-State Joint Board on Universal Service, WC Docket No. 05-337, CC Docket No. 96-45, Notice of Proposed Rulemaking, 23 FCC Rcd 1495 (2008) (Reverse Auctions NPRM); High-Cost Universal Service Support; Federal-State Joint Board on Universal Service, WC Docket No. 05-337, CC Docket No. 96-45, Notice of Proposed Rulemaking, 23 FCC Rcd 1531 (2008) (Joint Board Comprehensive Reform NPRM) (collectively the High-Cost Reform NPRMs).

³³ Identical Support NPRM, 23 FCC Rcd at 1468, para. 1.

Commission should eliminate the identical support rule.³⁴ The Commission also tentatively concluded that support to a competitive ETC should be based on the competitive ETC's own costs of providing the supported services, and it sought comment on how the support should be calculated, the reporting obligations to be applied, and whether the Commission should cap such support at the level of the incumbent LEC's support.³⁵ In the Reverse Auctions NPRM, the Commission tentatively concluded that reverse auctions offer several potential advantages over current high-cost mechanisms and sought comment on whether they should be used as the disbursement mechanism to determine the amount of high-cost universal service support for ETCs serving rural, insular, and high-cost areas, and it sought comment on how to implement reverse auctions for this purpose.³⁶ The Commission also sought comment on a number of specific issues regarding auctions and auction design.³⁷ The Commission also released the Joint Board Comprehensive Reform NPRM, seeking comment on the Joint Board's Comprehensive Reform Recommended Decision and incorporating by reference the Identical Support NPRM and the Reverse Auctions NPRM.³⁸ The discussion that follows represents our response to the Joint Board's Comprehensive Reform Recommended Decision, pursuant to section 254(a)(2).³⁹

B. Discussion

- 12. Today we comprehensively reform the high-cost universal service support mechanism. First, we cap the overall size of the high-cost mechanism to protect customers in all areas of the nation from increasing universal service contribution assessments. Second, we conclude that we will use a reverse auction to distribute both incumbent LEC ETC and competitive ETC support, with such auctions to conclude within one year of the effective date of the order.
- 13. The requirements that we adopt for disbursement of high-cost universal service support do not apply to providers operating in Alaska, Hawaii, or any U.S. Territories and possessions.⁴⁰ We find that these areas have very different attributes and related cost issues than do the continental states.⁴¹ For

³⁴ Identical Support NPRM, 23 FCC Rcd at 1468, para. 1.

³⁵ Identical Support NPRM, 23 FCC Rcd at 1473-78, paras. 12-25.

³⁶ Reverse Auctions NPRM, 23 FCC Rcd at 1495, para. 1.

³⁷ Reverse Auctions NPRM, 23 FCC Rcd at 1500-12, paras. 10-50.

³² Joint Board Comprehensive Reform NPRM, 23 FCC Rcd at 1531, para. 1.

³⁹ 47 U.S.C. § 254(a)(2). Pursuant to that section, the Commission shall complete any proceeding to implement a Joint Board recommendation within one year after receiving it. The Commission has acted on the Comprehensive Reform Recommended Decision prior to the November 20, 2008 one-year statutory deadline.

⁴⁰ Providers operating in U.S. Territories and possessions, such as Puerto Rico and Guam, are not subject to the requirements adopted in this order. *See* Letter from Earl Comstock, Comstock Consulting LLC, to Marlene Dortch, Secretary, FCC, CC Docket No. 96-45, WC Docket No. 05-377 at 1 (dated Oct. 15, 2008) (asking the Commission to recognize the higher costs and lower income levels in Puerto Rico in any reform efforts it may take); Letter from Eric N. Votaw, Vice President-Marketing & Regulatory, GTA Telecom, Inc., to Marlene H. Dortch, Secretary, FCC, CC Docket Nos. 99-68, 96-45, WC Docket No. 05-337 at 1-2 (filed Oct. 24, 2008) (asking the Commission to recognize that Guam's costs are higher than the continental United States and that Guam should be treated separately, along with Alaska and Hawaii, for reform purposes).

⁴¹ E.g., Verizon Comme'ns, Inc., Transferor, and América Móvil, S.A. de C.V., Transferee, WT Docket No. 06-113, Memorandum Opinion and Order and Declaratory Ruling, 22 FCC Rcd 6195, 6211, para. 36 (2007) (Verizon/América Móvil Transfer Order) (describing "difficult to serve terrain and dramatic urban/rural differences" in Puerto Rico); Integration of Rates and Services for Provision of Communications by Authorized Common Carriers between the Contiguous States and Alaska, Hawaii, Puerto Rico and the Virgin Islands, CC Docket No. (continued....)

this reason,⁴² we are exempting providers in Alaska, Ĥawaił and U.S. Territories and possessions from the requirements and rules adopted herein with respect to the disbursement of high-cost support, and we will address changes to the high-cost support disbursement mechanism in these areas in a subsequent proceeding.⁴³

1. Controlling the Growth of the High-Cost Fund

- 14. Consistent with the recommendation of the Joint Board, we cap the total amount of high-cost universal service support at 2007 levels. As the Joint Board recognized, high-cost support currently accounts for more than half of total federal universal service support. Since 1997, when the Commission implemented the universal service requirements of section 254 of the Act, high-cost support has increased by 240 percent. Although, earlier this year, we took an initial step to address high-cost fund growth by capping support to competitive ETCs, that cap was an interim, emergency measure, pending a closer examination of the steps necessary to achieve comprehensive reform. Many commenters have urged the Commission to cap the overall amount of high-cost support, rather than limiting the cap only to competitive ETCs. Although other commenters oppose the adoption of a cap on (continued from previous page)

 83-1376, Supplemental Order Inviting Comments, 4 FCC Rcd 395, 396, paras. 7-8 (1989) (Rates and Services Integration Order) (describing the unique market conditions and structure in Alaska); Letter from Brita D. Strandberg, Counsel for General Communication, Inc., to Marlene H. Dortch, Secretary, FCC, CC Docket Nos. 01-92, 96-45, WC Docket No. 05-337 at 2 (Oct. 3, 2008) (discussing Alaska's particular service needs and network architecture).
- ⁴² Cf. The Establishment of Policies and Service Rules for the Broadcasting-Satellite Service at the 17.3-17.7 GHz Frequency Band and at the 17.7-17.8 GHz Frequency Band Internationally, and at the 24.75-25.25 GHz Frequency Band for Fixed Satellite Services Providing Feeder Links to the Broadcasting-Satellite Service and for the Satellite Services Operating Bi-directionally in the 17.3-17.8 GHz Frequency Band, IB Docket No. 06-123, Report and Order and Further Notice of Proposed Rulemaking, 22 FCC Rcd 8842, 8860, para. 47 (2007) (Policies and Service Rules for the Broadcasting-Satellite Service Order) ("The Commission is committed to establishing policies and rules that will promote service to all regions in the United States, particularly to traditionally underserved areas, such as Alaska and Hawaii, and other remote areas.").
- ⁴³ The rules and requirements adopted in this order for universal service contributions will apply to these areas.
- ⁴⁴ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20478, 20481, 20484, paras. 2, 11, 26.
- ⁴⁵ Comprehensive Reform Recommended Decision, 22 FCC Rcd at 20484, para. 26. In 2007, total federal universal service disbursements amounted to approximately \$6.95 billion. Of that amount, approximately \$4.29 billion, 62%, was disbursed as high-cost support. USAC 2007 ANNUAL REPORT at 51.
- ⁴⁶ See 2007 UNIVERSAL SERVICE MONITORING REPORT at 3-14, tbl. 3.1 (high-cost support in 1997 was approximately \$1.26 billion, compared with approximately \$4.29 billion in 2007). Even taking into account the fact that additional interstate support mechanisms, Interstate Access Support (IAS) and Interstate Common Line Support "(ICLS), were created in 2000 and 2001, respectively, high-cost support has still increased by more than 45%, from approximately \$2.94 billion in 2002 to its current level of approximately \$4.29 billion. *Id.*
- ⁴⁷ See Interim Can Order, 23 FCC Rcd at 8834, para, 1.
- ⁴⁸ See CenturyTel High-Cost Reform NPRMs Comments at 18 (existing high-cost support mechanisms should be frozen at the study area level or on a statewide basis to provide funding certainty and encourage investment); Chinook High-Cost Reform NPRMs Comments, Attach. at 5-6 (any cap on universal service support should apply to all ETCs, including incumbent LECs); Connecticut Dep't of Pub. Util. Control High-Cost Reform NPRMs Comments at 5 (supporting a cap on high-cost support set at the 2007 level); Florida PSC High-Cost Reform NPRMs Comments at 2 (supporting the recommendation to cap the overall size of the high-cost fund); Information Technology Industry Council (ITI) High-Cost Reform NPRMs Comments at 7 (an overall cap should be applied to control the size of the high-cost mechanism); NCTA High-Cost Reform NPRMs Comments at 19 (the Joint Board's (continued....)

the total amount of high-cost support or on the amount of support available to incumbent LEC ETCs, 49 we find that, to manage the high-cost support mechanism effectively, we must control its growth. 50

- 15. We find it necessary to cap the high-cost mechanism as a first step toward fulfilling our statutory obligation to create specific, predictable and sufficient universal service support mechanisms.⁵¹ As the United States Court of Appeals for the Fifth Circuit held in *Alenco*: "[t]he agency's broad discretion to provide sufficient universal service funding includes the decision to impose cost controls to avoid excessive expenditures that will detract from universal service." The *Alenco* court also found that "excessive funding may itself violate the sufficiency requirements," and the United States Court of Appeals for the Tenth Circuit has stated that "excessive subsidization arguably may affect the affordability of telecommunications services for unsubsidized users, thus violating the principle in [section] 254(b)(1)." Given the excessive growth in high-cost support, we find it necessary to cap this mechanism to ensure that unsubsidized users who contribute to the fund are not harmed by excessive subsidization.
- 16. In addition to capping the overall high-cost fund at the total amount of high-cost support disbursed by the Universal Service Administrative Company (USAC) for 2007, consistent with the Joint Board's recommendation, we take a number of other steps to limit the growth of high-cost support. We also eliminate the identical support rule for competitive ETCs.
- 17. Consistent with section 254(b)(5) of the Act, we find that capping high-cost support and (continued from previous page)

 proposal to cap the overall size of the high-cost mechanism is "a welcome dose of fiscal responsibility"); National Consumer Law Center Joint Board Comprehensive Reform NPRM Comments at 2-3 (supporting the Joint Board's proposal to cap the overall high-cost fund); Verizon/Verizon Wireless High-Cost Reform NPRMs Comments at 2-3, 6-9 (Commission should cap the overall high-cost fund).
- ⁴⁹ See Frontier High-Cost Reform NPRMs Comments at 6-7; JSI High-Cost Reform NPRMs Comments at 6; Montana Telecommunications Ass'n High-Cost Reform NPRMs Comments at 21-22; NECA High-Cost Reform NPRMs Comments at 17-20; TCA High-Cost Reform NPRMs Comments at 10-11; TDS High-Cost Reform NPRMs Comments at 8-9; Missouri Small Telephone Company Group (MSTC) High-Cost Reform NPRMs Reply at 5-7; Utah Rural Telecom Ass'n High-Cost Reform NPRMs Reply at 5.
- 50 47 U.S.C. § 254(b)(5); see CenturyTel High-Cost Reform NPRMs Comments at 18; Comcast High-Cost Reform NPRMs Comments at 3, 11; Florida PSC High-Cost Reform NPRMs Comments at 8-9; National Consumer Law Center Joint-Board Comprehensive Reform NPRM Comments at 2; NCTA High-Cost Reform NPRMs Comments at 4-6; New Jersey Division of Rate Counsel High-Cost Reform NPRMs Comments at 52-54; Oregon PUC High-Cost Reform NPRMs Comments at 2-3; Sprint Nextel High-Cost Reform NPRMs Comments at 3; USTelecom High-Cost Reform NPRMs Comments at 7; New Jersey Division of Rate Counsel High-Cost Reform NPRMs Reply at 64-65; Sprint Nextel High-Cost Reform NPRMs Reply at 8-9; State Commissioners High-Cost Reform NPRMs Reply at 2; Texas Office of Public Utility Counsel Joint Board Comprehensive Reform NPRM Reply at 2; Virgin Mobile High-Cost Reform NPRMs Reply at 3-4. The Commission has already implemented caps on the schools and libraries and rural health care universal service mechanisms. Universal Service First Report and Order, 12 FCC Rcd at 9054, 9140, paras. 529, 704 (establishing a \$2.25 billion annual cap for the schools and libraries mechanism and a \$400 million annual cap for the rural health care mechanism); see also 47 C.F.R. §§ 54.507(a), 54.623(a).

⁵¹ 47 U.S.C. § 254(b)(5); see also Universal Service First Report and Order, 12 FCC Rcd at 9054, 9140, paras. 529, 704.

⁵² Alenco Commc'ns, Inc. v. FCC, 201 F.3d 608, 620-21 (5th Cir. 2000) (Alenco).

⁵³ Alenco, 201 F.3d at 620.

⁵⁴ Qwest Comme'ns Int'l Inc. v. FCC, 398 F.3d 1222, 1234 (10th Cir. 2005).

using a reverse auction to distribute that support to an entity capable of meeting all ETC requirements at or below the capped amount will enable ETCs to predict the specific level of support that they will receive should they choose to participate in the program.⁵⁵ In fact, through the reverse auction process, it will be the bidders, not the Commission, that determine how much support they need to offer service. Finally, as discussed below, if the reverse auction process does not yield a winning bidder, the Commission will reexamine whether it needs to take further action with regard to this situation, should it arise.

2. Reverse Auctions

- 18. We sought comment in our Reverse Auctions NPRM on the merits of using reverse auctions, a form of competitive bidding, to decide how much high-cost support to provide to ETCs serving rural, insular, and high-cost areas. In a reverse auction, support generally would be determined by the lowest bid to serve the auctioned area. We conclude that using a reverse auction method for identifying both the recipient of high-cost support for a study area, as well as the amount of support, is appropriate because the winning bid should approach the minimum level of subsidy required to achieve our universal service goals. In contrast, a support mechanism based on cost or on a cost model provides little incentive for an ETC to provide supported services at the minimum possible cost. In addition, a reverse auction provides a fair and efficient means of eliminating or reducing the subsidization of multiple ETCs in a given region. For these reasons, we find that a reverse auction offers advantages over the current high-cost support distribution mechanisms and we adopt a reverse auction plan, as discussed below.
- 19. In the *Identical Support NPRM*, the Commission tentatively concluded that it should eliminate the current identical support rule for competitive ETCs, because the rule bears no relationship to the amount of money competitive ETCs have invested in rural and other high-cost areas of the country.⁶²

^{55 47} U.S.C. § 254(b)(5).

⁵⁶ See Reverse Auctions NPRM, 23 FCC Rcd at 1500, para. 10.

⁵⁷ Reverse Auctions NPRM, 23 FCC Rcd at 1500, para. 11.

Reverse Auctions NPRM, 23 FCC Rcd at 1500, para. 11; see Connecticut Commission High-Cost Reform NPRMs Comments at 7 (supports reverse auctions as a means of controlling and reducing the size of the universal service fund, while putting the burden on providers to estimate bid amounts); Comcast High-Cost Reform NPRMs Comments at 7 (noting that the use of reverse auctions could reduce the size of the high-cost fund significantly).

⁵⁹ Reverse Auctions NPRM, 23 FCC Rcd at 1500, para. 11; see Letter from Grover Norquist, Americans for Tax Reform, to Marlene Dortch, Secretary, FCC, CC Docket No. 96-45 and WC Docket No. 05-337 at 1 (filed Apr. 14, 2008) (reverse auctions will create incentives to invest in rural communities and will not finance and subsidize wasteful carriers).

⁶⁰ Reverse Auctions NPRM, 23 FCC Rcd at 1500, para. 11.

⁶¹ Several commenters, in particular those representing rural telephone companies, oppose the use of reverse auctions to award high-cost support to carriers of last resort in rural areas. See, e.g., ATA High-Cost Reform NPRMs Comments at 13-15; Alexicon Reverse Auctions NPRM Comments at 2-3; NTCA High-Cost Reform NPRMs Comments at 30-46; OPASTCO High-Cost Reform NPRMs Comments at 16-21. None of these commenters, however, present a compelling reason justifying why we should not ensure that universal service funds are properly spent where needed to further the goals of universal service. If these companies are making efficient use of these funds today, there is no reason that they cannot effectively compete in a reverse auction to remain the provider of last resort.

⁶² Identical Support NPRM, 23 FCC Rcd at 1470, para. 5.

In that notice, the Commission tentatively concluded that a competitive ETC should receive high-cost support based on its own costs, which better reflect real investment in rural and other high-cost areas of the country, and which create greater incentives for investment in those areas.⁶³

- 20. In this order, we adopt the first tentative conclusion, and eliminate the identical support rule. However, we reject our tentative conclusion that a competitive ETC should receive high-cost support based on its own costs, and we conclude, instead, that support for competitive ETCs should be awarded in the same manner as incumbent LEC ETC support, via reverse auction.⁶⁴
- 21. To implement the reverse auctions, there are several issues that must be addressed. We describe in this part: (1) the geographic area to be auctioned; (2) the reserve price for the reverse auction; (3) what a winning bidder will receive; (4) how the winning bidder will be selected; and (5) the qualifications a bidder must demonstrate before it may participate in a reverse auction.

a. Geographic Area

22. In the Reverse Auctions NPRM, we sought comment on whether we should use the study area⁶⁵ as the geographic area for reverse auctions.⁶⁶ We observed that high-cost support today is generally based on the wireline incumbent LEC's study area.⁶⁷ We tentatively concluded that the wireline incumbent LEC's study area would be the appropriate geographic area on which to base reverse auctions.⁶⁸ We adopt our tentative conclusion that the study area is the best geographic area to use for several reasons. First, if we allowed bidders to bid to provide service in smaller geographic areas, we would encourage bidders to bid on areas that are easier or cheaper to serve, leaving our most difficult-to-serve populations still without comparable service.⁶⁹ Conversely, if we required bidders to bid on even larger geographic areas, we might discourage bidders from entering the auction because of the difficulty in committing to serve a larger area. Although some commenters oppose using the incumbent LEC's

⁶³ Identical Support NPRM, 23 FCC Red at 1470, para. 5.

⁶⁴ As of the effective date of this order, a competitive ETC will no longer receive high-cost support based on the identical support rule, and will receive high-cost support only to the extent it is a winning bidder in a reverse auction.

⁶⁵ A study area is a geographic segment of an incumbent LEC's telephone operations. Generally, a study area corresponds to an incumbent LEC's entire service territory within a state. Direct Communications Cedar Valley, LLC and Qwest Corporation Joint Petition for Waiver of the Definition of "Study Area" of the Appendix-Glossary of Part 36 of the Commission's Rules, Petition for Waiver of Section 69.2(hh) and 69.605(c) of the Commission's Rules, CC Docket No. 96-45, Order, 20 FCC Red 19180, 19181, para. 2 (WCB 2005). Section 54.207 of the Commission's rules provides that a rural telephone company's service area will be its study area "unless and until the Commission and the states, after taking into account recommendations of a Federal-State Joint Board instituted under section 410(c) of this Act, establish a different definition of service area for such company." 47 C.F.R. § 54.207(b); 47 U.S.C. § 214(e)(5).

⁶⁶ See Reverse Auctions NPRM, 23 FCC Rcd at 1503, para. 20.

⁶⁷ Reverse Auctions NPRM, 23 FCC Rcd at 1503, para. 20.

⁶⁸ Reverse Auctions NPRM, 23 FCC Rcd at 1504, para. 21.

⁶⁹ Thus, we disagree with commenters' arguments that we should hold auctions for small geographic areas, such as counties, census block groups, or zip codes. See, e.g., Comcast High-Cost Reform NPRMs Comments at 9; NCTA High-Cost Reform NPRMs Comments at 16; SouthernLINC High-Cost Reform NPRMs Comments at 24–25; TracFone High-Cost Reform NPRMs Comments at 6.

study area as the auction area,⁷⁰ use of the study area is consistent with the area on which support is currently based, and it permits a rational basis on which to set the reserve price for the auction. Finally, selecting smaller geographic areas for auction would increase the number of auctions to be held, potentially delaying the conduct of the auction and, therefore, the proper targeting of support to areas of need.⁷¹ For these reasons, we conclude that the study area is the best available geographic area to consider for the auction. We will conduct a reverse auction for each study area for which the incumbent LEC receives high-cost support.

b. Reserve Price

- 23. In the Reverse Auctions NPRM, we noted that we should establish a reserve price—a maximum level of high-cost support that participants in the auction would be allowed to place as a bid.⁷² We observed that a reserve price that is set too low is likely to discourage bidders from participating, while one that is set too high raises the possibility of providing too much support.⁷³ We conclude that the reserve price should be the amount of high-cost support received by the incumbent LEC for 2007.
- 24. We set the reserve price in each study area at the incumbent LEC's 2007 level of high-cost support for several reasons. First, we are capping the overall high-cost fund at this level. Setting a reserve price will help ensure that overall high-cost funding remains within the cap. In addition, setting a reserve price at this level will ensure that, even in reverse auctions for particular study areas that do not garner many bids, those bids will be made by providers who are confident that they can assume all the obligations of the carrier of last resort (COLR)⁷⁴ and provide service more efficiently than the incumbent LEC.⁷⁵ Indeed, we expect that bidders frequently will offer to provide service using newer and more efficient technologies than the incumbent LEC uses today. For these reasons, we set the reserve price at the level described above.

c. Auctioned Support

25. We will award high-cost support in each study area to a winning bidder capable of providing all supported services to the entire study area, on a COLR basis, consistent with the requirements of this order. The award amount is conditioned on the winning bidder's providing all supported services as a

⁷⁰ See, e.g., Comcast High-Cost Reform NPRMs Comments at 8–9; NCTA High-Cost Reform NPRMs Comments at 16; SouthernLINC High-Cost Reform NPRMs Comments at 25; TracFone High-Cost Reform NPRMs Comments at 5.

⁷¹ See Ohio PUC Reverse Auctions NPRM Comments at 6-7 (generally agreeing that the incumbent LEC's study area is the appropriate geographic area on which to base reverse auctions because further disaggregation could add cost and delays, and increase the opportunity for creamskimming).

⁷² Reverse Auctions NPRM, 23 FCC Rcd at 1509, para. 36.

⁷³ Reverse Auctions NPRM, 23 FCC Rcd at 1509, para. 36.

⁷⁴ Carrier of last resort obligations for incumbent LECs are a matter of state law. Under section 214(e)(6) of the Act, when the state lacks jurisdiction, the Commission shall make the public interest determination on whether to designate a carrier an ETC. 47 U.S.C. § 214(e)(6). The ETC requirements include a requirement to provide supported services throughout the service area. 47 U.S.C. § 214(e)(1).

⁷⁵ Some commenters oppose setting the reserve price at incumbent LEC support levels, or setting any reserve price. See OPASTCO High-Cost Reform NPRMs Comments at 19–20; MSTC Group High-Cost Reform NPRMs Comments at 17–18; North Dakota PSC High-Cost Reform NPRMs Comments at 5. We find that setting the reserve price at the incumbent LEC support level will provide certainty to bidders and enable bidders with more efficient technologies to provide service at lower levels of support.

COLR, as the incumbent LEC does today under state law, and meeting the ETC requirements set forth in the ETC Designation Order. 76

- 26. Competitive ETCs are currently required to provide supported services throughout their service area, even though they may not be, under state law, the COLR. In the ETC Designation Order, the Commission adopted additional requirements for ETC designation proceedings in which the Commission acts pursuant to section 214(e)(6). The Commission requires that applicants seeking ETC designation from this Commission demonstrate the following: (1) a commitment and ability to provide services, including providing service to all customers within its proposed service area; (2) that it will remain functional in emergency situations; (3) that it will satisfy consumer protection and service quality standards; (4) that it offers local usage comparable to that offered by the incumbent LEC; and (5) an understanding that it may be required to provide equal access if all other ETCs in the designated service area relinquish their designations pursuant to section 214(e)(4). We find that the universal service obligations in the ETC Designation Order will apply to all competitive ETCs winning reverse auctions. Also, we find that, as a condition of receiving support, the auction winner must accept all of the COLR obligations of the incumbent LEC for that study area, whether such obligations are imposed on the LEC pursuant to state or federal law.
- 27. We recognize that a transition mechanism is needed to shift high-cost support from the incumbent LEC currently receiving it to another ETC that wins an award amount. A flash cut would be harmful in at least two ways. First, the incumbent LEC would immediately lose support upon which it may rely to maintain supported services as a carrier of last resort to consumers today. It is possible that removing support from the incumbent LEC would, in some cases, jeopardize its provision of services to some users. In addition, granting a full award amount immediately to a winning ETC would provide little incentive for the competitive ETC to build out new facilities to difficult-to-serve areas until the last possible moment, as in many cases those areas will be the most expensive to serve. As a result, we conclude that, prior to the initiation of an auction, the incumbent LEC for the study area will be required to identify the distribution of support by geographic area for purposes of the auction and the transfer of support to the winning bidder. As the winning ETC builds out to those geographic areas and certifies that it complies with all its obligations under this order for that area, it will receive high-cost support for that portion of the study area, and the incumbent LEC will no longer receive such support for that area. As

⁷⁶ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, 20 FCC Rcd 6371 (2005) (ETC Designation Order). Section 214(e)(6) of the Act gives the Commission authority to designate carriers as ETCs when those carriers are not subject to the jurisdiction of a state commission. 47 U.S.C. § 214(e)(6). The requirements in the ETC Designation Order currently apply only to Commission-designated ETCs, although the Commission, in that order, encouraged state commissions to adopt similar requirements. ETC Designation Order, 20 FCC Rcd at 6372, 6379, paras. 1, 19.

⁷⁷ See 47 U.S.C. § 214(e)(1).

⁷⁸ ETC Designation Order, 20 FCC Rcd at 6380, para. 20.

⁷⁹ ETC Designation Order, 20 FCC Rcd at 6380, para. 20; 47 U.S.C. § 214(e)(4).

Competitive ETCs are not carriers of last resort, and loss of support would not jeopardize the provision of basic phone service to consumers in the study area. In fact, maintaining current levels of support to competitive ETCs pending a reverse auction is not necessary. Therefore, and consistent with our elimination of identical support to competitive ETCs, as of the effective date of this order, competitive ETCs are only entitled to support awarded via reverse auction.

The amount of support to be awarded to the winning bidder most likely will be less than the amount of support received by the incumbent LEC for that same area. The transfer of support will be based on the amount of support, (continued....)

the winning bidder takes on COLR obligations and obtains high-cost support for an area, the incumbent LEC will no longer receive high-cost support for that area and will be relieved of its COLR obligations at both the state and federal levels. We require winning auction bidders to comply fully with all the requirements of this order by the end of a ten-year build-out period.

28. Finally, we address the question of transferability of the award amount. We conclude that auction winners may transfer their right to the award amount. This transfer could take one of several forms—an auction winner could be purchased by another entity, the winner could sell assets used to provide the supported services, or the auction winner could transfer just the right to the award amount itself. The transferee will, in all events, step into the shoes of the auction winner and will be responsible for meeting all obligations as if it had been the original auction winner. Any such transfer, however, must be authorized by the Commission before it is consummated.

d. Selecting a Winning Bid

- 29. In the Reverse Auctions NPRM, we sought comment on whether the reverse auction should award high-cost support to a single winner or to multiple winners. We observed that if only one winner receives support, this could provide a fair and efficient means of eliminating the subsidization of multiple ETCs in a region, particularly in areas in which costs are prohibitive. We tentatively concluded that universal service support auctions should award high-cost support to a single winner. We now conclude that the single winner format will provide the most effective mechanism for determining the support amount sufficient to meet the universal service goals in any given area. We therefore adopt our tentative conclusion to select one winner in each reverse auction.
- 30. We will evaluate bids simply, based on the bidder who meets all applicable service obligations at the lowest level of support. To qualify for consideration, a bid must be equal to or less than the reserve price.

^{\$2} Reverse Auctions NPRM, 23 FCC Rcd at 1501, para, 13.

⁸³ Reverse Auctions NPRM, 23 FCC Rcd at 1501, para, 14.

⁸⁴ Reverse Auctions NPRM, 23 FCC Rcd at 1501, para. 14.

^{*55} See, e.g., Florida PSC High-Cost Reform NPRMs Comments at 4-5; New York PSC Identical Support and Reverse Auctions NPRMs Comments at 2-3; Verizon/Verizon Wireless High-Cost Reform NPRMs Comments at 21-22, App. at 12. We disagree with commenters who support multiple winner auctions. See, e.g., Alltel High-Cost Reform NPRMs Comments at 40-41; Atlantic Tele-Network Identical Support and Reverse Auctions NPRMs Comments at 13. We find that supporting a single auction winner is a more efficient use of universal service support.

completion of the reverse auction.

e. Bidder Qualifications

- 32. We adopt a number of conditions that bidders must meet before they can participate in any auction. We adopt these requirements to help ensure that any bidder who wins an auction will be capable of meeting the commitments that flow from being a winning bidder.
- 33. First, we require that a bidder be an ETC, certified by the Commission or by a state. In the Reverse Auctions NPRM, we tentatively concluded that an auction bidder must be an ETC covering the relevant geographic area prior to participating in the auction. We hereby adopt that tentative conclusion. Winning bidders must be designated as ETCs before receiving high-cost support pursuant to sections 214 and 254 of the Act; therefore, requiring bidders to receive this designation prior to participating in an auction entails only a small additional burden. This burden is offset by the potential abuse and delay that could result if a non-ETC were to bid on and win the auction, but then be ineligible for support. The word of the ETCs are not required to provide all supported services with their own facilities. ETCs may enter into contracts with other entities to provide some supported services in part or all of the study area.
- 34. As a general matter, in our spectrum auctions we require an upfront payment to deter frivolous or insincere bidding. In the reverse auctions we adopt today, we are not requiring an upfront payment. Instead, we are requiring participants to demonstrate to the Commission financial capability to undertake the construction of facilities necessary to meet ETC requirements and to satisfy COLR obligations. In addition, in areas where the bidder does not currently offer telecommunications services, we will require the bidder to submit a plan demonstrating the timetable for building the necessary facilities and obtaining any required permits.
- 35. Milestones for Auction Winners. To ensure that auction winners make good progress toward meeting their obligation to become fully compliant with the requirements of this order, we require every auction winner to be capable of serving 10 percent of the potential customers in the service area by the end of year two, 25 percent by the end of year three, 50 percent by the end of year four, 65 percent by the end of year five, 75 percent by the end of year six, 85 percent by the end of year seven, 90 percent by the end of year eight, 95 percent by the end of year nine, 100 percent by the end of year ten. The absence of a milestone at the end of year one is intended to allow new service providers sufficient time to plan their network and to start deploying and marketing it within some parts of the service area. Similarly, the ascending milestones in the remaining years are intended to permit the auction winner a reasonable time in which to build its network and services while ensuring that it does not delay in reaching customers who need this vital service. The ten-year build-out period starts on the date on which that carrier wins the

Reverse Auctions NPRM, 23 FCC Rcd at 1500-01, para. 12; see also, e.g., Florida PSC High-Cost Reform NPRMs Comments at 5; Indiana Util. Reg. Comm'n High-Cost Reform NPRMs Comments at 12; MSTC Group High-Cost Reform NPRMs Comments at 12; Verizon/Verizon Wireless High-Cost Reform NPRMs Comments, App. at 8.

For this reason, we disagree with commenters who argue that we should not require bidders to be ETCs. See GCI High-Cost Reform NPRMs Comments at 89; Consumers Union (CU), et al. High-Cost Reform NPRMs Reply at 17.

Pursuant to section 214(e)(1)(A) of the Act, a common carrier designated as an ETC must offer the services supported by the federal universal service mechanisms throughout the designated service area either by using its own facilities or by using a combination of its own facilities and resale of another carrier's services (including the services offered by another ETC). 47 U.S.C. § 214(e)(1)(A).

⁸⁹ See, e.g., Auction of LPTV and TV Translator Digital Companion Channels Scheduled for November 5, 2008, AU Docket No. 08-22, Public Notice, DA 08-1944, para. 53 (WTB 2008).

auction.

- 36. Consequences of Not Meeting Milestones. For all ETCs receiving high-cost support, failure to achieve any milestone will result in loss of eligibility for support (and, where this Commission has jurisdiction over the designation of ETC status, loss of ETC status) for that service area. If the auction winner loses its eligibility for support, the study area will be subject to re-auction. If at the end of the build-out period, the ETC is not fully compliant with all its obligations under this order, the ETC will forfeit its eligibility for support and, if its ETC designation was made by this Commission, lose its ETC status.
- 37. Milestone Audits. All milestone data will be subject to audit by the Commission's Office of Inspector General and, if necessary, investigated by the Office of Inspector General, to determine compliance with the build-out requirements, the Act, and Commission rules and orders. Service providers will be required to comply fully with the Office of Inspector General's audit requirements, including, but not limited to, providing full access to all accounting systems, records, reports, and source documents of the service providers and their employees, contractors, and other agents, in addition to all other internal and external audit reports that are involved, in whole or in part, in the administration of this program. Such audits or investigations may provide information showing that a service provider failed to comply with the Act or the Commission's rules, and thus may reveal instances in which universal service support was improperly distributed or used.
- 38. We emphasize that we retain the discretion to evaluate the uses of monies disbursed through the high-cost program and to determine on a case-by-case basis whether waste, fraud, or abuse of program funds occurred and whether recovery is warranted. We remain committed to ensuring the integrity of the universal service program and will aggressively pursue instances of waste, fraud, and abuse under the Commission's procedures and in cooperation with law enforcement agencies. In doing so, we intend to use any and all enforcement measures, including criminal and civil statutory remedies, available under law.⁹²

III. REFORM OF UNIVERSAL SERVICE CONTRIBUTIONS

39. In this order, we adopt a telephone numbers-based methodology under which contributors will contribute based on the number of telephone numbers they have assigned to end users (Assessable Numbers) and dedicated access connections for business customers. The new contribution methodologies will be implemented beginning on January 1, 2010.

A. Background

40. In implementing the universal service requirements of the 1996 Act, the Commission

⁹⁰ See Comprehensive Review of the Universal Service Fund Management, Administration, and Oversight, Federal-State Joint Board on Universal Service, Schools and Libraries Universal Service Support Mechanism, Rural Health Care Support Mechanism, Lifeline and Link-Up, Changes to the Board of Directors for the National Exchange Carrier Association, Inc., WC Docket No. 03-109, Report and Order, 22 FCC Rcd 16372, 16383–84, para. 24 (Comprehensive Review Report and Order) (requiring "recipients of universal service support for high-cost providers to retain all records that they may require to demonstrate to auditors that the support they received was consistent with the Act and the Commission's rules, assuming that the audits are conducted within five years of disbursement of such support."). The term "service provider" includes any participating subcontractors.

⁹¹ This includes presenting personnel to testify, under oath, at a deposition if requested by of the Office of Inspector General.

⁹² See, e.g., 41 U.S.C. §§ 51-58 (Anti-Kickback Act of 1986); 31 U.S.C. § 3729 (False Claims Act).

established a method for collecting funds to be disbursed through the various universal service support mechanisms. Specifically, the Commission determined that contributions to the universal service fund would be assessed on telecommunications providers based on their interstate and international end-user telecommunications revenues.⁹³ The Commission concluded that basing providers' universal service contributions on their revenues would be competitively neutral, easy to administer, and explicit.⁹⁴

- 41. When the Commission adopted the revenue-based contribution system, assessable interstate revenues were growing. The total assessable revenue base has declined in recent years, however, from about \$79.0 billion in 2000 to about \$74.5 billion in 2006, 95 while universal service disbursements grew over that same time period from approximately \$4.5 billion in 2000 to over \$6.6 billion in 2006. 96 Declines in assessable contribution revenues combined with growth in universal service disbursements have increased the contribution factor applied to determine universal service contribution amounts. 97 This upward pressure jeopardizes the stability and sustainability of the support mechanisms, demonstrating the need for long-term fundamental reform of the contribution methodology. 98
- 42. In addition, interstate end-user telecommunications service revenues are becoming increasingly difficult to identify as customers migrate to bundled packages of interstate and intrastate telecommunications and non-telecommunications products and services.⁹⁹ The integration of local and

⁹³ See Universal Service First Report and Order, 12 FCC Rcd at 9206-07, paras. 843-44; Federal-State Joint Board on Universal Service; Access Charge Reform, Sixteenth Order on Reconsideration and Eighth Report and Order in CC Docket No. 96-45 and Sixth Report and Order in CC Docket No. 96-262, 15 FCC Rcd 1679, 1685, para. 15 (1999) (Fifth Circuit Remand Order) (establishing a single contribution for all universal service support mechanisms based on interstate and international revenues).

⁹⁴ Universal Service First Report and Order, 12 FCC Rcd at 9206-08, 9211, paras. 843, 845-48, 854.

⁹⁵ Compare JIM LANDE & KENNETH LYNCH, FCC, 2000 TELECOMMUNICATIONS INDUSTRY REVENUES, tbl. 4 (2002), available at http://www.fcc.gov/Bureaus/Common_Carrier/Reports/FCC-State_Link/IAD/telrev00.pdf with JIM LANDE & KENNETH LYNCH, FCC, 2006 TELECOMMUNICATIONS INDUSTRY REVENUES, tbl. 4 (2008), available at http://hraunfoss.fcc.gov/edocs-public/attachmatch/DOC-284929A1.pdf. But see Letter from David C. Bergmann, Chair, NASUCA Telecommunications Committee, to Chairman Kevin Martin et al., FCC, WC Docket Nos. 08-152, 07-135, 06-122, 05-337, 05-195, 04-36, 03-109, 02-60, CC Docket Nos. 02-6, 01-92, 00-256, 99-68, 96-262, 96-45, 80-286, at 7 (filed Sept. 30, 2008) (NASUCA Sept. 30, 2008 Ex Parte Letter) (arguing that the growth in the contribution factor is "almost entirely" due to the growth in universal service disbursement requirements).

⁹⁶ See FCC, Universal Service Monitoring Report, tbl. 1.2a (2001) (2001 Universal Service Monitoring Report), available at http://www.fcc.gov/Bureaus/Common_Carrier/Reports/FCC-State_Link/Monitor/mrs01-0.pdf; 2007 Universal Service Monitoring Report at tbl. 1.11; see also USAC 2007 Annual Report at 3, 51 (detailing universal service disbursements for 2007 at approximately \$6.9 billion).

⁹⁷ The contribution factor grew from 5.9% in the first quarter of 2000 to 11.3% for the fourth quarter of 2008. See Proposed First Quarter 2000 Universal Service Contribution Factor, CC Docket No. 96-45, Public Notice, 15 FCC Rcd 3660 (WCB 1999); Proposed Fourth Quarter 2008 Universal Service Contribution Factor, CC Docket No. 96-45, Public Notice, DA 08-2091 (OMD Sept. 12, 2008) (Fourth Quarter 2008 Contribution Factor Public Notice).

⁹⁸ See 47 U.S.C. §§ 254(b), (d).

⁹⁹ Although the Commission has established safe harbors for the reporting of interstate telecommunications revenues derived from interstate telecommunications services bundled with customer premises equipment (CPE) or information services, it has not established guidelines for reporting interstate telecommunications service revenues for flat-rated bundles of wireline interstate and intrastate services. See Policy and Rules Concerning the Interstate, Interexchange Marketplace; Implementation of Section 254(g) of the Communications Act of 1934, as amended; 1998 Biennial Regulatory Review—Review of Customer Premises Equipment and Enhanced Local Exchange (continued....)

long-distance wireline services into packages that allow customers to purchase buckets of long distance minutes and local service for a single price blurs the distinction between revenue derived from intrastate telecommunications service. Similarly, the availability of mobile wireless calling plans that allow customers to purchase buckets of minutes on a nationwide network without incurring roaming or long-distance charges also makes it difficult for providers and the Commission to identify the amount of revenue derived from interstate telecommunications service. Further, migration to interconnected voice over Internet protocol (VoIP) services complicates the distinctions that serve as the basis for current contribution obligations.

43. In 2001 and 2002, the Commission sought comment on modifications to the existing revenue-based contribution methodology, and on replacing that methodology with one that assesses contributions on the basis of a flat-fee charge, such as a per-line charge. The Commission also sought comment on other universal service contribution methodologies, including moving to a numbers-based methodology. Finally, in May 2008, the Commission encouraged commenters to refresh the record in several pending proceedings, including the contribution methodology proceeding. 104

B. Discussion

- 44. The system of contributions to the universal service fund is broken. The Commission has repeatedly patched the current system to accommodate decreasing interstate revenues, a trend toward "all-you-can-eat" services that make distinguishing interstate from other revenues difficult if not impossible, (continued from previous page)

 Markets, CC Docket Nos. 96-61, 98-183, Report and Order, 16 FCC Rcd 7418, 7446-48, paras. 47-54 (2001) (CPE Bundling Order).
- ¹⁰⁰ See Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Memorandum Opinion and Order and Further Notice of Proposed Rulemaking, 13 FCC Rcd 21252, 21258-59, paras. 13-15 (1998) (First Wireless Safe Harbor Order); see also Federal-State Joint Board on Universal Service, CC Docket Nos. 96-45, 98-171, 90-571, 92-237, 99-200, 95-116, 98-170, Report and Order and Second Further Notice of Proposed Rulemaking, 17 FCC Rcd 24952, 24965-67, paras, 21-25 (2002) (Second Wireless Safe Harbor Order).
- 101 See Universal Service Contribution Methodology, WC Docket Nos. 06-122, 04-36, CC Docket Nos. 96-45, 98-171, 90-571, 92-237, 99-200, 95-116, 98-170, Report and Order and Notice of Proposed Rulemaking, 21 FCC Rcd "7518 (2006) (2006 Interim Contribution Methodology Order); aff'd in part, vacated in part sub nom. Vonage Holdings Corp. v. FCC, 489 F.3d 1232 (D.C. Cir. 2007).
- ¹⁰² See Federal-State Joint Board on Universal Service, CC Docket Nos. 96-45, 98-171, 90-571, 92-237, 99-200, 95-116, Notice of Proposed Rulemaking, 16 FCC Rcd 9892 (2001) (2001 Contribution NPRM); see also Federal-State Joint Board on Universal Service, CC Docket Nos. 96-45, 98-171, 90-571, 92-237, 99-200, 95-116, 98-170, Further Notice of Proposed Rulemaking and Report and Order, 17 FCC Rcd 3752, 3765, para. 31, 3766-89, paras. 34-83 (2002) (Contribution First FNPRM).
- ¹⁰³ Second Wireless Safe Harbor Order, 17 FCC Rcd at 24983–97, paras. 66–100 (seeking comment on capacity-based proposals that had been developed in the record and on telephone-number proposals advocated by certain parties); Commission Seeks Comment on Staff Study Regarding Alternative Contribution Methodologies, CC Docket Nos. 96-45, 98-171, 90-571, 92-237, 99-200, 95-116, 98-170, Public Notice, 18 FCC Rcd 3006 (2003) (Contribution Staff Study) (seeking comment on a Commission staff study that estimated potential contribution assessment levels under the then-newly modified revenue-based method and the three connection-based proposals in the further notice portion of the Second Wireless Safe Harbor Order).
- Interim Cap Clears Path for Comprehensive Reform: Commission Poised to Move Forward on Difficult Decisions Necessary to Promote and Advance Affordable Telecommunications for All Americans, News Release (May 2, 2008), available at http://hraunfoss.fcc.gov/edocs_public/attachmatch/DOC-281939A1.pdf.

and changes in technology. While the service developments that precipitated these changes have enormous consumer benefits, they have also severely strained the contributions system. We therefore adopt today a system of contributions that will assess all telephone numbers, and dedicated access connections for business services.

1. Legal Authority

- 45. The Commission has ample authority to require contributions from the variety of providers discussed below. The Commission's authority derives from several sections of the Act: section 254(d), Title I, and section 251(e). These sections of the statute provide us authority to require contributions from the kinds of service providers we address below in our discussions of the new numbers-based and business connections-based approach.
- 46. Section 254 is the cornerstone of the Commission's universal service program. Section 254(d) first provides that "[e]very telecommunications carrier that provides interstate telecommunications services shall contribute, on an equitable and nondiscriminatory basis, to the specific, predictable, and sufficient mechanisms established by the Commission to preserve and advance universal service." Under this "mandatory contribution" provision, every provider of telecommunications services 107 must contribute, although the Commission has authority to exempt a carrier or class of carriers if their contributions would be *de minimis*. 108
- 47. Section 254(d) also provides that the Commission may require "[a]ny other provider of interstate telecommunications... to contribute to the preservation and advancement of universal service if the public interest so requires." The Commission has relied on this "permissive authority" to require various providers of telecommunications, 110 but not necessarily telecommunications services, 111 to contribute. For example, the Commission has required entities that provide interstate telecommunications

We agree with commenters who argue that the contribution methodology requires a comprehensive overhaul. See e.g., Letter from Mary L. Henze, AT&T Services, and Kathleen Grillo, Verizon, to Marlene H. Dortch, Secretary, FCC, WC Docket No. 06-122, CC Docket No. 96-45, Attach. 1 at 1 (filed Sept. 11, 2008) (AT&T and Verizon Sept. 11, 2008 Ex Parte Letter); Letter from Roger C. Sherman, Director, Government Affairs—Wireless Regulatory, Sprint Nextel, to Marlene H. Dortch, Secretary, FCC, CC Docket No. 96-45, WC Docket No. 04-36 at 1 (filed June 14, 2006) (Sprint Nextel June 14, 2006 Ex Parte Letter); Letter from Susanne A. Guyer, Senior Vice President Federal Regulatory Affairs, Verizon, to Marlene H. Dortch, Secretary, FCC, CC Docket Nos. 01-92, 96-45, WC Docket Nos. 05-337, 06-122 at 2 (filed Oct. 28, 2008) (Verizon Oct. 29, 2008 Ex Parte Letter); Letter from Mary L. Henze, AT&T Services, and Kathleen Grillo, Verizon, to Marlene H. Dortch, Secretary, FCC, CC Docket No. 96-45, WC Docket No. 06-122 at 1 (filed Oct. 20, 2008) (AT&T and Verizon Oct. 20, 2008 Ex Parte Letter).

^{106 47} U.S.C. § 254(d).

¹⁰⁷ Section 254(d) refers to "telecommunications carriers," which are defined as "any provider of telecommunications services." 47 U.S.C. § 153(44).

^{108 47} U.S.C. § 254(d).

^{109 47} U.S.C. § 254(d).

¹¹⁰ "Telecommunications" is defined as "the transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received." 47 U.S.C. § 153(43).

¹¹¹ "Telecommunications service" is defined as "the offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used." 47 U.S.C. § 153(46).

to others on a private contractual basis to contribute to the universal service fund, 112 as well as payphone aggregators. 113 Most recently, we required interconnected VoIP providers to contribute even though the Commission has not determined that they are telecommunications carriers. Specifically, in the 2006 Interim Contribution Methodology Order, we used our permissive authority under section 254(d) to require interconnected VoIP providers to contribute, and we noted that they "provide" telecommunications to their end users. 114 We also noted that in some cases, the interconnected VoIP provider may be "providing" telecommunications even if it arranges for the end user to have access to the public switched telephone network (PSTN) through a third party. 115

48. The Commission also has authority under Title I to require other service providers to contribute. In general, the Commission can rely on its ancillary jurisdiction under Title I when the Commission has subject matter jurisdiction over the service to be regulated, and the assertion of jurisdiction is "reasonably ancillary to the effective performance of [its] various responsibilities." The Commission relied on this authority before section 254 was added by the 1996 Act to establish a high-cost support fund, 117 which the U.S. Court of Appeals for the D.C. Circuit found to be a permissive exercise of Title I authority. And more recently in the 2006 Interim Contribution Methodology Order, the Commission relied on its ancillary jurisdiction under Title I as an additional source of authority to require contributions from interconnected VoIP providers. In that order, the Commission noted that the Act grants subject matter jurisdiction over interconnected VoIP because it involves "transmission" of voice by wire or radio, 120 and that imposing contribution obligations on interconnected VoIP providers was "reasonably ancillary" to the effective performance of the Commission's responsibilities to establish

¹¹² See 47 C.F.R. § 54.706(a); Universal Service First Report and Order, 12 FCC Rcd at 9183-84, paras. 794-95. We note that private service providers that provide interstate connections solely to meet their internal needs (i.e., self-providers) will not be required to contribute under the new methodology. This is consistent with our current policy. In the Universal Service First Report and Order, the Commission reasoned that, for self-providers of interstate telecommunications, the telecommunications is incidental to their primary non-telecommunications business. See Universal Service First Report and Order, 12 FCC Rcd at 9185, para. 799.

¹¹³ See 47 C.F.R. § 54.706(a); Universal Service First Report and Order, 12 FCC Rcd at 9184-85, paras. 796-98. But see Letter from Robert F. Aldrich, Counsel for the American Public Communications Council (APCC), to Marlene H. Dortch, Secretary, FCC, CC Docket No. 96-45, WC Docket No. 01-92, Attach. (filed Oct. 23, 2008).

^{114 2006} Interim Contribution Methodology Order, 21 FCC Rcd at 7538-40, paras. 39-41; 47 C.F.R. § 54.706(a).

^{115 2006} Interim Contribution Methodology Order, 21 FCC Rcd at 7539, para. 41 ("To provide this capability [telecommunications], interconnected VoIP providers may rely on their own facilities or provide access to the PSTN through others.").

¹¹⁶ See United States v. Southwestern Cable Co., 392 U.S. 157, 177–78 (1968); United States v. Midwest Video Corp., 406 U.S. 649, 667–68 (1972); FCC v. Midwest Video Corp., 440 U.S. 689, 700 (1979); see also American Library Ass'n v. FCC, 406 F.3d 689 (D.C. Cir. 2005).

¹¹⁷ See Amendment of Part 67 of the Commission's Rules and Establishment of a Joint Board, CC Docket No. 80-286, Decision and Order, 96 F.C.C.2d 781, (1984), aff'd sub nom. Rural Tel. Coalition v. FCC, 838 F.2d 1307 (D.C. Cir. 1988).

¹¹⁸ Rural Tel. Coalition, 838 F.2d at 1315.

¹¹⁹ See 2006 Interim Contribution Methodology Order, 21 FCC Rcd at 7541-43, paras. 46-49.

¹²⁰ See 2006 Interim Contribution Methodology Order, 21 FCC Rcd at 7542, para. 47 & n.160 (citing IP-Enabled Services, First Report and Order and Notice of Proposed Rulemaking, 20 FCC Rcd 10245 (2005) (VoIP 911 Order), aff'd sub nom. Nuvio Corp. v. FCC, 473 F.3d 302 (D.C. Cir. 2006); 47 U.S.C. § 152(a)).

"specific, predictable, and sufficient mechanisms . . . to preserve and advance universal service." In particular, the Commission noted that interconnected VoIP providers "benefit from their interconnection to the PSTN." 122

- 49. In addition, Congress provided the Commission with "plenary authority" over numbering in section 251(e). Specifically, the Commission has "exclusive jurisdiction over those portions of the North American Numbering Plan [NANP] that pertain to the United States." The Commission relied on its authority under section 251(e) to support its action to require interconnected VoIP providers to provide E911 services. The Commission noted that it exercised its authority under section 251(e) because, among other reasons, "interconnected VoIP providers use NANP numbers to provide their services." 125
- 50. These sections of the Act provide the Commission ample authority to require contributions from all providers subject to the new numbers-based and connections-based approaches described in more detail below. These methodologies may require some providers to contribute directly to universal service when in the past they may have been contributing only indirectly or not at all. For example, under the numbers-based approach, any provider who assigns an Assessable Number to an end user must contribute. 126 Providers such as VoIP providers who are not "interconnected VoIP" providers, electronic facsimile service providers, unified messaging service providers, Internet-based TRS providers, one-way and two-way paging service providers, and telematics providers may assign Assessable Numbers to and maintain the retail relationship with the end users. 127 Not all of these providers are "telecommunications carriers" subject to the mandatory contribution obligation of section 254(d). Nonetheless, we have authority to require them to contribute. First, all of these providers provide—directly or indirectly—some amount of interconnection to the PSTN, the network that universal service supports. Interconnection to the PSTN benefits the consumers of each of these types of services by facilitating communication (even if just one-way communication) between the end user and PSTN users. As we noted in the 2006 Interim Contribution Methodology Order, interconnected VoIP providers often provide access to the PSTN via third parties 128 and this is sufficient to permit the Commission to rely on its authority to require contributions from "other provider[s] of interstate telecommunications." And as we explain below, it is in the public interest (as required by section 254(d)) that these providers contribute. Furthermore, the prerequisites for the use of our Title I ancillary jurisdiction unquestionably are met here. All the services that rely on assignment of an Assessable Number to an end user come within the Commission's broad subject matter jurisdiction because they involve in some manner "interstate . . . communication by wire or

¹²¹ 2006 Interim Contribution Methodology Order, 21 FCC Rcd at 7542, para. 48 (quoting 47 U.S.C. § 254(d)).

^{122 2006} Interim Contribution Methodology Order, 21 FCC Rcd at 7542, para. 48.

¹²³ 47 U.S.C. § 251(e)(1).

¹²⁴ See VoIP 911 Order, 20 FCC Rcd at 10265, para. 33.

¹²⁵ See VoIP 911 Order, 20 FCC Rcd at 10265, para. 33.

¹²⁶ The term Assessable Number is defined below. See infra paras. 62-77.

¹²⁷ This list is meant to be illustrative, not exhaustive. Other providers may also have to contribute to the universal service fund based on the criteria described in this order.

¹²⁸ See 2006 Interim Contribution Methodology Order, 21 FCC Rcd at 7539, para. 41.

^{129 47} U.S.C. § 254(d).

- radio."¹³⁰ And similar to our explanation in the 2006 Interim Contribution Methodology Order, requiring contributions from providers who take advantage of PSTN connectivity whether directly or indirectly makes sense because their end users benefit from the ubiquity of that network and from being somehow interconnected with it. ¹³¹ Finally, our plenary authority over numbering supports our actions here with regard to a numbers-based methodology. The purpose of a uniform system of numbering is to facilitate communication on interconnected networks based on a standardized system of identifiers—telephone numbers. Those customers who are assigned telephone numbers, whether for plain old telephone service (POTS) or for any other service, are using the number to take advantage of some feature of the PSTN, whether it is the capability to be called, to have their locations automatically relayed to emergency call handlers, to be faxed from anywhere, or for some other reason. Because customers are receiving this benefit, it is appropriate that their service providers (and ultimately, likely, the customers themselves) contribute to the ubiquity and support of the network from which they are benefiting.
- 51. We reject suggestions that we do not have authority to require contributions based on numbers or connections because we lack authority over intrastate services. ¹³² The same number typically is used for both interstate and intrastate services. The Commission and courts have rejected the assertion that simply because a single facility has the capacity to provide both interstate and intrastate services, the Commission lacks authority to regulate any aspect of the facility. ¹³³ In fact, the subscriber line charge (SLC) that the Commission established is intended to capture the interstate cost of the local loop. ¹³⁴ The contribution methodologies we adopt are thus limited to assessments on services that can provide interstate service. We will only require providers to contribute to universal service based on the number of Assessable Numbers that are capable of originating or terminating interstate or international communications. ¹³⁵

2. The New Numbers-Based Assessment Methodology

52. As discussed above, we adopt a new contribution methodology based on assessing telephone numbers, rather than interstate and international services revenue. We find that this change will benefit contributors and end users by simplifying the contribution process and providing predictability as to the amount of universal service contributions and pass-through charges for end users. We set the contribution amount per telephone number initially at \$0.85 per number per month.

a. Benefits of a Numbers-Based Contribution Methodology

53. We find that adoption of a telephone number-based methodology, in conjunction with the business access connections contributions explained below, will help preserve and advance universal

¹³⁰ 47 U.S.C. § 152(a); see also VoIP 911 Order, 20 FCC Rcd 10261-62, para. 28 (providing detailed explanation of why interconnected VoIP falls within the Commission's subject matter jurisdiction).

¹³¹ Compare 2006 Interim Contribution Methodology Order, 21 FCC Rcd at 7540, para. 43.

¹³² See, e.g., American Association of Paging Carriers (AAPC) Contribution First FNPRM Comments at 7; Alaska Communication Systems (ACS) Contribution First FNPRM Reply at 6–7; Allied Personal Communications Industry Association of California (Allied) Contribution First FNPRM Comments at 6–7; National ALEC Association/Prepaid Communications Association (NALA/PCA) Contribution First FNPRM Reply at 3.

¹³³ See, e.g., NARUC v. FCC, 737 F.2d 1095, 1113 (D.C. Cir. 1984) ("The same loop that connects a telephone subscriber to the local exchange necessarily connects that subscriber into the interstate network as well.").

¹³⁴ NARUC v. FCC, 737 F.2d at 1113-14.

¹³⁵ Services that provide only intrastate communications and do not traverse a public interstate network will not be required to contribute under the new assessment methodology. See supra para. 63.

service by ensuring a specific, predictable, and sufficient funding source, consistent with the universal service principles of section 254(b) of the Act. Changes in technology and services have made the revenue-based contribution mechanism difficult to administer. As commenters have noted, the distinction between intrastate and interstate revenues is blurring as providers move from their traditional roles as pure LECs or interexchange carriers (IXCs) to businesses that offer consumers the choice of purchasing their telecommunications needs from a single source. Additionally, these providers are offering consumers greater flexibility, such as bundling of local and long distance service at a flat rate. Moreover, technologies such as wireless and interconnected VoIP have emerged that provide voice and data services that know no jurisdictional boundaries. Consumers benefit from the opportunity to obtain bundled services, and the universal service contribution mechanism should reflect and complement those marketplace and technological developments as much as possible. Our decision to use numbers as a basis for assessing contributions will enhance the specificity and predictability of entities' contributions.

- 54. Our adoption of a numbers-based contribution methodology will benefit both consumers and contributors by simplifying the basis for assessments at an amount per month per telephone number. 140 Contributors are allowed, and in most cases do, recover their universal service contribution costs from fees assessed on their end-user customers. 141 Under the revenue-based contribution mechanism, providers' revenues fluctuated from quarter to quarter, causing consumers' universal service fees to fluctuate not only to meet fund demands, but also based on the fluctuation of a provider's revenues as well. A simple per-number contribution assessment is simple and predictable for both contributors and for consumers. To the extent a contributor elects to recover its contribution costs through end-user fees, its customers will pay one assessment on each telephone number each month, making the assessment simple and predictable. 142
- 55. A numbers-based contribution methodology also benefits end users because it is technologically and competitively neutral. A consumer will pay the same universal service charge regardless of whether the consumer receives residential service from a cable provider, an interconnected VoIP provider, a wireless provider, or a wireline provider. This will enable residential consumers to

^{136 47} U.S.C. § 254(b)(5).

¹³⁷ See AT&T and Verizon Sept. 11, 2008 Ex Parte Letter, Attach, 2 at 1.

¹³⁸ See AT&T and Verizon Sept. 11, 2008 Ex Parte Letter, Attach. 2 at 1; see also Letter from James S. Blaszak, Counsel for Ad Hoc Telecommunications Users Committee, to Marlene H. Dortch, Secretary, FCC, WC Docket No. 06-122, at 5 (filed Nov. 19, 2007) (Ad Hoc Nov. 19, 2007 Ex Parte Letter) (discussing the convergence of different applications for business and residential customers onto a single integrated network with bundled pricing).

¹³⁹ See Vonage Holdings Corporation Petition for Declaratory Ruling Concerning an Order of the Minnesota Public Utilities Commission, 19 FCC Rcd 22404, 22412–14, paras. 16–18 (2004) (Vonage Order), aff'd sub nom. Minnesota Pub. Utils. Comm'n v. FCC, 483 F.3d 570 (8th Cir. 2007).

¹⁴⁰ See, e.g., AT&T and Verizon Sept. 11, 2008 Ex Parte Letter, Attach. 2 at 2.

¹⁴¹ Contributors are prohibited from passing through to subscribers more than their contribution cost. 47 C.F.R. § 54.712.

¹⁴² See AT&T and Verizon Sept. 11, 2008 Ex Parte Letter, Attach. 2 at 2; see also Information Technology Industry Council (ITI) 2006 Contribution FNPRM Comments at 6; NCTA 2006 Contribution FNPRM Comments at 5; Small Business Administration Office of Advocacy (SBA) 2006 Contribution FNPRM Comments at 8; Vonage 2006 Contribution FNPRM Comments at 7–8; Letter from Gregory V. Haledjian, Regulatory and Governmental Relations, Counsel to IDT Corporation and USF By the Numbers Coalition, to Marlene H. Dortch, Secretary, FCC, WC Docket No. 06-122, Attach. at 3–4 (filed Jan. 30, 2007).

choose the providers and provider types they want without regard to any artificial distortions that would otherwise be caused by differing contribution charges. ¹⁴³ In a marketplace characterized by increased competition within and between different technology platforms, residential consumers will receive the same universal service charge regardless of the type of service the customer chooses.

- 56. Similarly, by subjecting contributors to the same regulatory framework for assessments regardless of technology, the numbers-based methodology will eliminate incentives under the current revenue-based system for providers to migrate to services and technologies that are either exempt from contribution obligations or are subject to safe harbors. The elimination of such incentives will result in a more competitively and technologically neutral marketplace and a more predictable source of funding for the universal service mechanisms.
- 57. The adoption of a per number per month contribution assessment is specific and predictable and will simplify the administration of universal service contributions. Interstate end-user telecommunications revenues have become increasingly difficult to identify, particularly for residential services, due to increased bundling of local and long distance service and the growth of consumer interconnected VoIP offerings. In contrast, telephone numbers provide an easily identifiable basis for contribution. The amount of NANP telephone numbers in use has shown steady, stable growth, providing a fairly constant basis for estimating universal service support amounts. The new methodology will be easier to administer, facilitating greater regulatory compliance. A numbers-based contribution methodology will also be readily applicable to emerging service offerings. The new methodology minimizes the potential for providers to avoid contributions by bundling intrastate revenues with interstate revenues or engaging in other bypass activities.
- 58. Further, assessing universal service contributions based on telephone numbers will promote number conservation. Telephone numbers are a finite, public resource. If contributors are assessed based on the telephone numbers they have assigned to end users, they will have an incentive to efficiently manage their numbering resources in a manner that minimizes their costs. We expect that this will result

¹⁴³ See, e.g., NCTA 2006 Contribution FNPRM Comments at 5; Vonage 2006 Contribution FNPRM Comments at 6; Letter from Grace E. Koh, Policy Counsel, Cox Enterprises, to Marlene H. Dortch, Secretary, FCC, WC Docket Nos. 06-122, 05-337, 01-92, CC Docket Nos. 96-45, 99-68, 96-262 at 2 (filed July 15, 2008).

¹⁴⁴ See AT&T 2006 Contribution FNPRM Comments at 4.

¹⁴⁵ See 2007 Universal Service Monitoring Report at tbl. 1.1.

¹⁴⁶ See AT&T and Verizon Sept. 11, 2008 Ex Parte Letter, Attach. 2 at 1; see also ALEXANDER BELINFANTE, FCC, TELEPHONE SUBSCRIBERSHIP IN THE UNITED STATES, tbl. 1 (2008), available at http://hraunfoss.fcc.gov/edocs_public/attachmatch/DOC-284923A1.pdf.

¹⁴⁷ See CRAIG STROUP AND JOHN VU, FCC, NUMBERING RESOURCE UTILIZATION IN THE UNITED STATES, tbl. 12 (2008) (showing number utilization from December 2000 to December 2007), available at http://hraunfoss.fcc.gov/edocs public/attachmatch/DOC-284926A1.pdf.

¹⁴⁸ See Ad Hoc Contribution First FNPRM Comments at 6-7; Coalition for Sustainable Universal Service (CoSUS) Contribution First FNPRM Comments at 38; Sprint Contribution First FNPRM Comments at 8-9. Because numbers-based contribution assessments will no longer be assessed based on revenues, contributors may not mark-up or otherwise adjust the Assessable Number per month residential contribution assessment in response to uncollectible revenues.

¹⁴⁹ See, e.g., ITI 2006 Contribution FNPRM Comments at 6; Vonage 2006 Contribution FNPRM Comments at 7.

in the need for fewer area code splits or overlays due to number exhaust. 150

- 59. Our adoption of a numbers-based contribution methodology is consistent with the goal of ensuring just, reasonable, and affordable rates. The initial per-number assessment of \$0.85 per number per month will represent a reduction in pass-through charges for many residential customers. Although an \$0.85 per number per month assessment may represent an increase in universal service charges for residential customers that make few or no long distance calls, this increase should be slight. Under the current revenue-based contribution mechanism, providers may assess a federal universal service fee on the basis of the customer's SLC. The residential SLC may be as high as \$6.50 per month. Based on the most recent contribution factor of 11.4 percent, even a customer who made no long distance calls could thus be assessed \$0.74 per month in universal service charges under the existing revenue-based methodology. Thus, the potential increase for a customer who makes no long distance calls could be as little as \$0.11 per month. In addition, we have separate protections to ensure that telephone service remains affordable for low-income subscribers. Iss
- 60. Some commenters assert that assessing a per-number universal service charge is inherently unfair because it does not take into account the fact that some people make many interstate and international calls, while others make few if any such calls in a given month. We disagree. We find that imposition of a flat charge per number is warranted because all contributors and their subscribers receive a benefit from being connected to the public network, enabling them to make and receive interstate calls. The ability to make or receive interstate calls over a public network is a significant benefit and it is reasonable to assess universal service contributions for customers based on access to the

¹⁵⁰ See Numbering Resource Optimization, CC Docket No. 99-200, Report and Order and Further Notice of Proposed Rulemaking, 15 FCC Rcd 7574, 7625, para. 122 (2000) (NRO I Order) (determining that implementation of thousands-block number pooling is essential to extending the life of the NANP by making the assignment and use of NXX codes more efficient); see also Numbering Resource Optimization, CC Docket Nos. 99-200, 96-98, 95-116, Fourth Report and Order, 18 FCC Rcd 12472, 12474, para. 5 (2003) (NRO IV Order) (explaining further that thousands-block number pooling is a numbering resource optimization measure in which 10,000 numbers in an NXX are divided into ten sequential blocks of 1,000 numbers and allocated to different service providers (or different switches) within a rate center).

^{151 47} U.S.C. § 254(b)(1).

¹⁵² See Letter from Jean L. Kiddoo and Tamar E. Finn, Counsel to IDT Telecom, to Marlene H. Dortch, Secretary, FCC, WC Docket No. 06-122, at 5 (filed Aug. 2, 2007) (IDT Aug. 2, 2007 Ex Parte Letter) (showing that the average residential household paid about \$1.37 in universal service fees in 2006). IDT claims the data show that the lowest-income consumers paid an average of \$1.09 in universal service fees for wireline telephone bills. *Id.* at 6.

^{153 47} C.F.R. §§ 69.104(n)(1), 69.152(d)(1). The SLC is referred to as the End User Common Line Charge in the Commission's rules.

The revenue from the \$6.50 SLC would be multiplied by the 11.4% contribution factor, resulting in a contribution amount and corresponding assessment of \$0.74. See Fourth Quarter 2008 Contribution Factor Public Notice at 1; AT&T and Verizon Sept. 11, 2008 Ex Parte Letter, Attach, 2 at 3.

¹⁵⁵ See 47 C.F.R. § 54.400 et seq.; infra para. 90 (describing contribution exemptions for services to low-income consumers).

¹⁵⁶ See, e.g., Letter from Maureen A. Thompson, Executive Director, Keep USF Fair Coalition, to Marlene H. Dortch, Secretary, FCC, CC Docket No. 96-45, Attach. at 5–7 (filed Mar. 27, 2006) (Keep USF Fair Mar. 27, 2006 Ex Parte Letter); see also NASUCA Sept. 30, 2008 Ex Parte Letter at 9.

¹⁵⁷ Universal Service First Report and Order, 12 FCC Rcd at 8783, para. 8.